

Your common NDIS questions answered!



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Understanding the NDIS system can be a challenge at various stages of your application. Here, we answer some of the most common questions we hear all the time!

1.

Who can access the NDIS?

The NDIS is for Australians under 65 with a permanent and significant disability affecting their ability to perform daily tasks. Your eligibility will be assessed based on your individual circumstances and how it impacts your functional capacity. The program aims to help individuals gain independence and participate more fully in life and the community..

2.

Who can access the NDIS?

To apply, you must complete an **Access Request Form** and provide medical or other evidence about your disability. You can apply by calling **NDIS 1800 800 110** or visiting the **NDIS website**. Gathering detailed information, including health records, and needs helps ensure the application process goes smoothly.

3.

What does the NDIS cover?

The NDIS funds “reasonable and necessary” supports that assist daily living, such as personal care, assistive technology, therapies, and community participation. It doesn't cover day-to-day costs like rent or groceries. Support is tailored to individual needs.

4.

What do NDIS services costs?

The **NDIS Pricing Arrangements and Price Limits** outlines how support providers charge for services delivered to NDIS participants.

The National Disability Insurance Agency (NDIA) regulates pricing to ensure supports remain **affordable, fair, and sustainable** while providing **value for money** for participants and fostering growth in the provider market. See government pricing **here**.

5.


What if I have problems with my NDIS plan?

If you're unhappy with your plan or funding, you can request a review. If issues remain unresolved, the **Administrative Review Tribunal** can help. Advocacy services, like **PWD Australia**, can also support you in navigating these challenges.

Need help navigating NDIS?

We offer complete NDIS solutions, including help and advice navigating the system, and coordinating supports. Why not **give us a call** to discuss your situation.

Contact us  1300 365 248

 enquiries@365care.com.au

Continue



6.

What if I have problems with my NDIS plan?

NDIS support workers play a crucial role in empowering individuals with disabilities to live their best lives and reach their full potential.

The responsibilities of an NDIS support worker require a range of skills, including excellent communication, patience, empathy, and a strong commitment to making a positive difference in the lives of those they support.

The key responsibilities of an NDIS Support Worker include:

- Providing practical and emotional support to individuals with disabilities
- Assisting with daily activities such as personal care, meal preparation, and mobility
- Facilitating access to the community and promoting social inclusion
- Working with individuals to understand their needs and develop customized support plans
- Implementing support plans and monitoring progress towards achieving goals and aspirations
- Providing respite care for families and carers
- Collaborating with other support workers, healthcare professionals, and service providers
- Providing transport and accompaniment to appointments and activities
- Keeping accurate records and updating support plans as needed
- Encouraging individuals to take an active role in their support and promoting independence
- Ensuring participants are safe, and reporting any incidents that may occur.

7.

What support services do you provide?

We offer home & community support services for the elderly and those living with a disability 24/7 365 days/year tailored to individual needs.

Disability supports include things like:

- Personal care
- Shopping assistance
- Socialisation skills
- Transportation
- Meal preparation
- Companionship
- Domestic Assistance
- Support Coordination

8.

What areas do you service?

We service the following areas:

- Blacktown
- Penrith
- Cumberland
- Hawkesbury
- Fairfield
- Western Sydney or Greater Sydney & South West Sydney
- Parramatta
- Liverpool
- Camden
- The Hills Area
- Blue Mountains

