

# Pricelist



Support At Home  
prices and fees

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[365care.com.au](https://365care.com.au)

# Enjoy the support you need when it matters most

## Why choose us

### Clear pricing

No set up fees, no daily fees, no additional costs on purchases.

### Same day response

for enquiries or no later than the next day if calling after 2pm.

### Own support staff

so you enjoy the same familiar faces each time.

**Backed by Kinyara Health** for highest care standards & a local team focused on you.

**Dedicated care coordinators** for smooth & consistent scheduling of your support team & services.

**Consistent local team** of highly qualified support professionals, living & working in your neighborhood.

**24/7 support available** for anyone needing overnight care & support services.

Pricing Schedule effective from 1st July, 2025. Prices are per hour with a one hour minimum, unless otherwise stated.

### Weekday hours

*Standard hours* occur during weekdays, between **6am–8pm**

*After hours* occur during weekdays, between **8pm–6am**



# Home Care Package Program

## Pricelist

	Hourly Service Rate		Medication Assistance	Nursing Services
	2 Hours & Above	Under 2 Hours	30 minutes	Hourly
<b>Standard Hours</b> 6am to 8pm, Monday to Friday	\$85	\$105.50	\$54.50	\$137.50
<b>Non-standard Hours</b> 8pm to 6am, Monday to Friday	\$105.50	\$132.50	\$71	\$174
<b>Saturday</b>	\$116	\$149	\$76	\$195.50
<b>Sunday</b>	\$151	\$195	\$97.50	\$258.50
<b>Public Holidays</b>	\$195	\$254.50	\$125	\$311.50

Service Inclusions	Personal care, domestic assistance, meal preparation, in-home respite, social support, shopping	Medication management, wound assessment and management
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<b>Sleepover (Inactive)</b> 8 Hour Minimum	
<b>Weekday nights</b> Monday to-Thursday	\$420
<b>Friday nights</b>	\$500
<b>Saturday nights</b>	\$600
<b>Sunday nights</b>	\$475
<b>Public Holidays</b>	\$840

<b>Nursing Assessment</b>	
Flat Rate	\$275
<b>Light Gardening</b>	
Standard Hours	\$80-\$200
<b>Travel</b>	
Per KM	\$1.50

This is while supporting a client in the community

Our Home Care Package management fee is set at 28% of your Home Care Package with no extra fees or hidden costs.

With us, you can be confident there are:

- ✓ No daily fees
- ✓ No surcharges
- ✓ No set up fees

#### General Terms & Conditions

- As per service agreement.
- Minimum of one hour for all services, except Medication Assistance.
- Cancellations must be made at least 2 business days or 48 hours prior to the home visit. Full costs may apply for cancellations made less than 2 business days or 48 hours before the visit.
- Invoices for brokered and private services must be paid within 7 days of issue.

#### Sleepover Terms & Conditions

- Minimum of 8 hours, typically from 10pm to 6am.
- Inactive sleepover includes up to two instances of client assistance per night.
- If assistance is required 3 or more times, non-standard hourly rates apply.

#### Medication Assistance Terms & Conditions

- Medication assistance is a 30-minute service.
- Includes assistance with oral and/or topical medications only.
- Additional services have a minimum charge of one hour at the standard pro-rata hourly rate.

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Why not speak to our friendly Home Care experts today



1300 365 248  
[enquiries@365care.com.au](mailto:enquiries@365care.com.au)

[365care.com.au](https://www.365care.com.au)